



## ***POLICY AND RESOURCES CABINET BOARD***

***Immediately Following Scrutiny Committee on  
WEDNESDAY, 2 NOVEMBER 2016***

***COMMITTEE ROOMS 1/2 - PORT TALBOT CIVIC CENTRE***

### **PART 1**

1. To agree the Chairman for this Meeting.
2. To receive any declarations of interest from Members.
3. To receive the Minutes of the previous Policy and Resources Cabinet Board held on 21 September 2016. *(Pages 3 - 10)*
4. To receive the Forward Work Programme 2016/17. *(Pages 11 - 14)*

### **To receive the Report of the Head of Corporate Strategy and Democratic Services**

5. Unreasonable/Unacceptable Customer Behaviour Policy *(Pages 15 - 26)*

### **To receive the Report of The Head of Financial Services.**

6. Treasury Management Monitoring 2016/17 *(Pages 27 - 32)*
7. Any urgent items (whether public or exempt) at the discretion of the Chairman pursuant to Statutory Instrument 2001 No 2290 (as amended).
8. Access to Meetings - to resolve to exclude the public for the following items pursuant to Regulation 4(3) and (5) of Statutory

Instrument 2001 No. 2290 and the relevant exempt paragraphs 12,14 and 16 of Part 4 of Schedule 12A to the Local Government Act 1972.

## **PART 2**

### **To receive the Private Report of the Head of ICT and Corporate Procurement (Exempt under Paragraphs 14 and 16).**

9. Supply of Web Based Virtual Library (*Pages 33 - 38*)

### **To receive the Private Report of the Head of Financial Services (Exempt under Paragraphs 12 and 14).**

10. Hardship Relief (*Pages 39 - 42*)  
11. Hardship Relief (*Pages 43 - 50*)

**S.Phillips**  
**Chief Executive**

**Civic Centre**  
**Port Talbot**

**Thursday, 27 October 2016**

### **Cabinet Board Members:**

**Councillors:** A.H.Thomas and A.N.Woolcock

#### **Notes:**

- (1) *If any Cabinet Board Member is unable to attend, any other Cabinet Member may substitute as a voting Member on the Committee. Members are asked to make these arrangements direct and then to advise the committee Section.*
- (2) *The views of the earlier Scrutiny Committee are to be taken into account in arriving at decisions (pre decision scrutiny process).*